

ENGINEUITY TUTORIAL



Using The Key Performance Indicators



Using The Key Performance Indicators

Measuring Performance

Assessing performance Help

KEY PERFORMANCE INDICATORS PERFORMANCE SUMMARY

CLICK ON THE DATA IN A COLUMN TO SEE HOW THE SELECTED KEY PERFORMANCE INDICATOR WAS CALCULATED

| End of period | Status | Year/qtr | Turnover | Gross profit to Turnover | Operating Profit to Turnover | Company Value | Capital Employed | Contract Completion | Forward Workload | Forward Margin | Share Price | Client Satisfaction | Total |
|---------------|-------------|-----------|----------|--------------------------|------------------------------|---------------|------------------|---------------------|------------------|----------------|-------------|---------------------|-------|
| 4 | History | 2023 (Q4) | 40 | 170 | 120 | 170 | 130 | 80 | 70 | 100 | 70 | 50 | 1,000 |
| 5 | Early Years | 2024 (Q1) | 52 | 179 | 142 | 177 | 140 | 108 | 66 | 94 | 74 | 80 | 1,112 |
| 6 | Early Years | 2024 (Q2) | 56 | 203 | 163 | 181 | 154 | 113 | 106 | 148 | 86 | 98 | 1,308 |
| 7 | Early Years | 2024 (Q3) | 63 | 203 | 173 | 188 | 168 | 125 | 114 | 155 | 93 | 118 | 1,400 |
| 8 | Early Years | 2024 (Q4) | 76 | 204 | 188 | 205 | 179 | 137 | 102 | 129 | 103 | 139 | 1,462 |

10 **key performance indicators (KPIs)** are used to measure the success of the company.

The indicators are weighted according to their variability, totalling **1,000** at the end of the History.

As time progresses the weighting of each indicator will change, highlighting improvements or deteriorations in that area, but the **overall total** will be the measure by which the ultimate progress of the company is determined.



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| End of period | Status | Year/qtr | Turnover | Gross profit to Turnover | Operating Profit to Turnover | Company Value | Capital Employed | Contract Completion | Forward Workload | Forward Margin | Share Price | Client Satisfaction | Total |
|---------------|-------------|-----------|----------|--------------------------|------------------------------|---------------|------------------|---------------------|------------------|----------------|-------------|---------------------|-------|
| 4 | History | 2023 (Q4) | 40 | 170 | 120 | 170 | 130 | 80 | 70 | 100 | 70 | 50 | 1,000 |
| 5 | Early Years | 2024 (Q1) | 52 | 179 | 142 | 177 | 140 | 108 | 66 | 94 | 74 | 80 | 1,112 |
| 6 | Early Years | 2024 (Q2) | 56 | 203 | 163 | 181 | 154 | 113 | 106 | 148 | 86 | 98 | 1,308 |
| 7 | Early Years | 2024 (Q3) | 63 | 203 | 173 | 188 | 168 | 125 | 114 | 155 | 93 | 118 | 1,400 |
| 8 | Early Years | 2024 (Q4) | 76 | 204 | 188 | 205 | 179 | 137 | 102 | 129 | 103 | 139 | 1,462 |

The weighting for each indicator at the end of a period is based on a comparison with the position at the end of the History, and there are two types of comparison.

TREND COMPARISON

Smooths the calculations over the time the company has been operating i.e., from period 1 until the current period, and applies to :-

- Turnover
- Gross Profit to Turnover ratio
- Operating Profit to Turnover ratio
- Capital Employed
- Contract Completion
- Client Satisfaction

SNAPSHOT COMPARISON

Compares the current indicator to the position at the end of the History, and applies to :-

- Company Value
- Forward Workload
- Forward Margin
- Share Price



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KEY PERFORMANCE INDICATORS PERFORMANCE SUMMARY

CLICK ON THE DATA IN A COLUMN TO SEE HOW THE SELECTED KEY PERFORMANCE INDICATOR WAS CALCULATED

| End of period | Status | Year/qtr | Turnover | Gross profit to Turnover | Operating Profit to Turnover | Company Value | Capital Employed | Contract Completion | Forward Workload | Forward Margin | Share Price | Client Satisfaction | Total |
|---------------|-------------|-----------|----------|--------------------------|------------------------------|---------------|------------------|---------------------|------------------|----------------|-------------|---------------------|-------|
| 4 | History | 2023 (Q4) | 40 | 170 | 120 | 170 | 130 | 80 | 70 | 100 | 70 | 50 | 1,000 |
| 5 | Early Years | 2024 (Q1) | 52 | 179 | 142 | 177 | 140 | 108 | 66 | 94 | 74 | 80 | 1,112 |
| 6 | Early Years | 2024 (Q2) | 56 | 203 | 163 | 181 | 154 | 113 | 106 | 148 | 86 | 98 | 1,308 |
| 7 | Early Years | 2024 (Q3) | 63 | 203 | 173 | 188 | 168 | 125 | 114 | 155 | 93 | 118 | 1,400 |
| 8 | Early Years | 2024 (Q4) | 76 | 204 | 188 | 205 | 179 | 137 | 102 | 129 | 103 | 139 | 1,462 |

Clicking on a particular column will reveal how the chosen KPI has been calculated, and also enable an analysis to be undertaken of why the indicator has gone up or down each period.

For example, during period 8 the forward workload KPI weighting fell from 114 at the end of period 7 to 102 at the end of period 8.

Clicking on the forward workload data will reveal a detailed analysis of why this has happened.

KEY POINTS

When clicking on a column **click on the data**, and not the column header.



Using The Key Performance Indicators

How the Forward Workload KPI has been calculated

Further information

Forward workload is the remaining turnover (value) of jobs still in progress; a measure of the work in progress

| Per | Status | Year | Affect of bidding in the period | | | | | Value of work won during bidding | Forward workload after bidding | Value of work progressed in the period | Forward Workload | Benchmark | Multiple of the benchmark | KPI weighting |
|-----|-------------|-----------|---|---|------------------------|--------------------|-----------------|----------------------------------|--------------------------------|--|------------------|-----------|---------------------------|---------------|
| | | | Initial forward workload prior to bidding | Value of workload the capital base will support | Number of jobs bid for | Number of jobs won | Bidding success | | | | | | | |
| 1 | History | 2023 (Q1) | 0 | 40,000,000 | 0 | 0 | 0 % | 0 | 0 | 0 | 0 | | | |
| 2 | History | 2023 (Q2) | 0 | 39,750,000 | 4 | 2 | 50 % | 21,681,700 | 21,681,700 | 0 | 21,681,700 | | | |
| 3 | History | 2023 (Q3) | 21,681,700 | 41,871,650 | 4 | 2 | 50 % | 7,255,572 | 28,937,280 | 7,963,800 | 20,973,480 | | | |
| 4 | History | 2023 (Q4) | 28,937,480 | 44,106,550 | 6 | 2 | 33 % | 12,692,110 | 33,665,590 | 12,834,090 | 20,831,500 | YES | | 70 |
| 5 | Early Years | 2024 (Q1) | 20,831,500 | 46,460,730 | 6 | 1 | 17 % | 11,633,630 | 32,465,140 | 12,925,200 | 19,539,940 | | 0.9380 | 66 |
| 6 | Early Years | 2024 (Q2) | 19,539,940 | 48,270,350 | 3 | 2 | 67 % | 21,569,560 | 41,109,500 | 9,697,732 | 31,411,770 | | 1.5079 | 106 |
| 7 | Early Years | 2024 (Q3) | 31,411,770 | 49,668,660 | 4 | 2 | 50 % | 16,602,040 | 48,013,800 | 14,196,280 | 33,817,530 | | 1.6234 | 114 |
| 8 | Early Years | 2024 (Q4) | 33,817,530 | 51,858,230 | 3 | 2 | 67 % | 17,420,470 | 51,238,000 | 20,920,850 | 30,317,150 | | 1.4554 | 102 |

TERMINOLOGY

- The forward workload at the end of the period = Forward workload after bidding - value of work progressed in the period
- The position at the end of the history (period 4) is the benchmark for calculating the kpi values for period 5 onwards
- The multiple of the benchmark is the forward workload at the end of the period as a multiple of the position at the end of period 4

IMPROVING FORWARD WORKLOAD

The forward workload of the company can be improved by growing the business. This involves identifying a larger share of the new work in the market and expanding the company's infrastructure (capital base) to support it. This involves more aggressive bidding to win more jobs.

DEFINITION OF THE KPI

A brief description of the KPI is given at the top of the screen.



Using The Key Performance Indicators

How the Forward Workload KPI has been calculated

Further information

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| Affect of bidding in the period | | | | | | | | | | | | | | |
|---------------------------------|-------------|-----------|---|---|------------------------|--------------------|-----------------|----------------------------------|--------------------------------|--|------------------|-----------|---------------------------|---------------|
| Per | Status | Year/qtr | Initial forward workload prior to bidding | Value of workload the capital base will support | Number of jobs bid for | Number of jobs won | Bidding success | Value of work won during bidding | Forward workload after bidding | Value of work progressed in the period | Forward Workload | Benchmark | Multiple of the benchmark | KPI weighting |
| 1 | History | 2023 (Q1) | 0 | 40,000,000 | 0 | 0 | 0 % | 0 | 0 | 0 | 0 | | | |
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IMPROVING FORWARD WORKLOAD

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CALCULATING THE KPI WEIGHTING

How was the KPI weighting of 114 calculated at the end of period 8 ?

- The forward workload of the company at the end of the History was 20,831,500. This is the BENCHMARK for future calculations, as indicated by the "YES" in the 'benchmark' column.
- The forward workload at the end of period 8 was 30,317,150. This was 1.46 times the benchmark level.
- The KPI weighting at the end of period 4 , the benchmark period, is multiplied by 1.46 to give the KPI weighting of 102 at the end period 8 i.e., 70×1.46



Using The Key Performance Indicators

How the Forward Workload KPI has been calculated

Further information

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|-----|-------------|-----------|---|---|------------------------|--------------------|-----------------|----------------------------------|--------------------------------|--|------------------|-----------|---------------------------|---------------|
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| 1 | History | 2023 (Q1) | 0 | 40,000,000 | 0 | 0 | 0 % | 0 | 0 | 0 | 0 | | | |
| 2 | History | 2023 (Q2) | 0 | 39,750,000 | 4 | 2 | 50 % | 21,681,700 | 21,681,700 | 0 | 21,681,700 | | | |
| 3 | History | 2023 (Q3) | 21,681,700 | 41,871,650 | 4 | 2 | 50 % | 7,255,572 | 28,937,280 | 7,963,800 | 20,973,480 | | | |
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IMPROVING FORWARD WORKLOAD

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WHY DID THE KPI WEIGHTING FALL DURING PERIOD 8 ?

The forward workload at the end of period 8 was lower than the level at the end of period 7, and hence so was the KPI.



Using The Key Performance Indicators

How the Forward Workload KPI has been calculated

Further information

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| 1 | History | 2023 (Q1) | 0 | 40,000,000 | 0 | 0 | 0 % | 0 | 0 | 0 | 0 | | | |
| 2 | History | 2023 (Q2) | 0 | 39,750,000 | 4 | 2 | 50 % | 21,681,700 | 21,681,700 | 0 | 21,681,700 | | | |
| 3 | History | 2023 (Q3) | 21,681,700 | 41,871,650 | 4 | 2 | 50 % | 7,255,572 | 28,937,280 | 7,963,800 | 20,973,480 | | | |
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- The forward workload at the end of the period - value of work progressed in the period
- The position at the end of the period - the benchmark for calculating the kpi values for period 5 onwards
- The multiple of the benchmark - the position at the end of the period as a multiple of the position at the end of period 4

IMPROVING FORWARD WORKLOAD

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FURTHER INFORMATION

The **Further information** menu option can be used to display even more detailed information.



Using The Key Performance Indicators

OPERATIONAL SHAREHOLDERS INVESTMENTS

Summary Assets and liabilities

The ? Drill down shows the make up of the forward workload job by job.

| Per | Status | Year/qtr | Job performance | | | | Company performance | | | | Future outlook | | | | |
|-----|-------------|-----------|-----------------|------------|--------------|-----------|---------------------|---------------|----------------------|------------|----------------|------------------|----------------|---------|-----------|
| | | | Total value | Total cost | Gross profit | GP % cost | Overhead costs | OVH % of cost | Net operating profit | NOP % cost | Company value | Forward workload | Forward margin | | |
| 1 | History | 2023 (Q1) | 0 | 0 | 0 | | 34,080 | | -30,580 | | 0.1 | 420 | 0 | 0 | |
| 2 | History | 2023 (Q2) | 0 | 0 | 0 | | 84,000 | | -80,522 | | 1.06 | 54 | 21,681,700 | 937,916 | |
| 3 | History | 2023 (Q3) | 7,880,711 | 7,402,859 | 477,852 | 6.5 % | 169,720 | 2.3 % | 237,934 | 3.2 % | 1.05 | | 20,973,480 | 903,198 | |
| 4 | History | 2023 (Q4) | 12,720,600 | 12,293,440 | 427,161 | 3.5 % | 155,000 | 1.3 % | 213,947 | 1.7 % | 1.04 | 0.9 | 20,831,500 | 905,458 | |
| 5 | Early Years | 2024 (Q1) | 13,025,620 | 12,384,630 | 640,992 | 5.2 % | 231,070 | 1.9 % | 314,339 | 2.5 % | 1.10 | 0.8 % | 20,539,940 | 853,289 | |
| 6 | Early Years | 2024 (Q2) | 9,640,023 | 8,925,667 | 714,356 | 8.0 % | 309,010 | 3.5 % | 312,912 | 3.5 % | 1.28 | 1.8 % | 5,160,000 | 11,770 | 1,343,681 |
| 7 | Early Years | 2024 (Q3) | 14,262,650 | 13,523,850 | 738,800 | 5.5 % | 236,670 | 1.8 % | 391,899 | 2.9 % | 1.38 | 1.4 % | 5,365,800 | 1,530 | 1,399,489 |
| 8 | Early Years | 2024 (Q4) | 20,819,720 | 19,725,490 | 1,094,224 | 5.5 % | 247,720 | 1.3 % | 656,926 | 3.3 % | 1.53 | 0.7 % | 5,865,802 | 1,500 | 1,170,757 |

PERIOD 8 CLICK ON A LINE IN THE THE SUMMARY ABOVE TO SHOW THE PERIOD DETAILS

JOB PERFORMANCE

Measured value: 20,921,750 ?

COMPANY PERFORMANCE

(less) Overheads: 247,720 ? (1.3 % of job costs)

FUTURE OUTLOOK

Forward workload: 30,317,150 ?

The forward workload at the end of period was lower because more work was progressed in period 8 (20,920,850) than was won (17,420,470)

SUMMARY

Initial forward workload prior to bidding: 33,817,530
 Value of work won during bidding: 17,420,470
51,238,000
 (less) value of work progressed in the period: 20,920,850
30,317,150

| Job | Country | Desc | Sector | Type | Size | Client | Bid | % left | Forward workload | Remaining cost | Forward margin |
|-----|---------|--------------------------------------|-----------------------|------|--------|-------------------------|------------|----------|------------------|----------------|----------------|
| 102 | UK | 2/3 bedroom retirement bungalows | Building & Commercial | DB | Medium | Lowry Homes | 13,482,740 | 23.85 % | 3,215,634 | 3,083,146 | 132,488 |
| 103 | NZ | Water treatment plant modernisation | Water & Sewage | BO | Medium | ANZ Water | 8,086,820 | 3.51 % | 283,848 | 271,244 | 12,604 |
| 147 | US | Modifications to the MetLife Stadium | Building & Commercial | BO | Medium | FIFA North America 2026 | 11,750,920 | 58.80 % | 6,909,542 | 6,643,618 | 265,924 |
| 151 | AUS | New pumping station | Water & Sewage | BO | Small | Queensland Water | 4,851,114 | 51.28 % | 2,487,651 | 2,378,441 | 109,210 |
| 162 | UK | New distribution facility | Building & Commercial | BO | Medium | Master Brewers UK | 11,790,210 | 100.00 % | 11,790,210 | 11,367,540 | 422,663 |
| 164 | UK | Upgrade of local branches | Building & Commercial | BO | Small | Madison Bank | 5,630,266 | 100.00 % | 5,630,266 | 5,402,398 | 227,868 |

30,317,150 1,170,757